DOMESTIC VIOLENCE SHELTER SERVICES IN ARIZONA

Statewide Summary

July 1, 1998 through June 30, 1999

As reported by the thirty (30) residential shelters and safe home networks in the State of Arizona

Crisis Intervention Crisis Calls

Staff and volunteers in crisis shelters responded to 20,436 family violence telephone calls and 14,619 crisis (i.e., sexual assault, suicide, etc.) telephone calls.

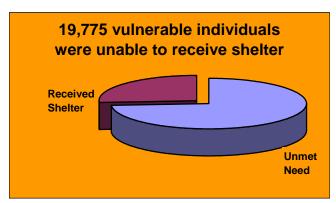
Shelter and Counseling Services

Crisis shelter and counseling were provided to <u>6,942</u> women and children who received <u>127,479</u> nights of emergency shelter and <u>79,184</u> hours of residential counseling. Non-residential counseling/advocacy was provided to victims of domestic violence. <u>3,193</u> women and children received individual counseling and <u>3,998</u> participated in group counseling.

Of those programs reporting, offender treatment was provided to 3,790 perpetrators.

Unmet Requests for Shelter

- During the year <u>26,717</u> women and children requested shelter.
- Shelter was unavailable to <u>19,775</u> women and children at the time of request.



Length of Stay

The majority, 62% stayed 1-14 days, 19.6% stayed 15-30 days, and 18.5% stayed 31-90 days.

Demographics

Ethnicity

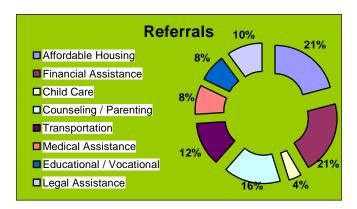
White	49.6%	Black	9.6%
Hispanic	25.2%	Asian	1.6%
Native American	12.4%	Other	1.6%

Age of Primary Client and Children

0-5	6-12	13-17	18-29	30-44	45-59	60+
24%	16%	4%	22%	26%	7%	1%

Referrals

In addition to providing emergency shelter and counseling, shelter staff assisted clients in obtaining other needed services. A total of 19,928 referrals were made during the year in the following areas:



Law Enforcement Intervention

At intake, $\underline{1,538}$ victims reported that they had called the police for assistance during the most recent incidence of domestic violence. It was also reported that $\underline{1,269}$ of the perpetrators and $\underline{236}$ of the victims had been arrested at some time for a domestic violence incident.

Outcome Status

Upon exit from the shelter 62% remained in a safe environment: 41.4% set up their own household or moved in with relatives or friends, 16.8% moved on to other shelter programs, and in 3.8% of the households the batterer moved out. 10.4% returned to the previous situation. The status was unknown for 27.5%.

